



VACANCY

REFERENCE NR	:	VAC00090 & VAC00091
JOB TITLE	:	Specialist: Infrastructure Provisioning X2
JOB LEVEL	:	C4
SALARY	:	R 390 414 - 585 621
REPORT TO	:	Consultant: Infrastructure Provisioning
DIVISION	:	IT Infrastructure Services
DEPT	:	ITI Hosting Technology, Strategy and Security
LOCATION	:	SITA Erasmuskloof
POSITION STATUS	:	Permanent (Internal & External)

Purpose of the job

To assist with the management of service request, client billing and processing of supplier invoices.

Key Responsibility Areas

- The provision and managing of a portfolio of support services to Line Managers;
- Provisioning of the SITA Hosting infrastructure requests;
- Ensure that measuring and reporting upon the performance of the IT Infrastructure Service processes are in place and effective;
- Ensure that all the service request is maintained and update on a weekly basis;
- Reporting and Communication;

Qualifications and Experience

Minimum: 3-year National Diploma / Degree in Office Administration or in Business Management / NQF level 6.

Certification: ITIL Foundation will be an added advantage.

Experience: 3 – 4 years working experience performing request fulfilment management in a corporate/public sector organization.

Technical Competencies Description

Knowledge of: Computer literacy Numerical PFMA SITA business processes ERP ITSM Computer based knowledge and experience WAN and LAN knowledge and experience Change Control Management Asset Management SLA Management Performance Management Financial systems Project registration on ERP systems Communication Report writing.

Other Special Requirements

N/A

How to apply

To apply please log onto the e-Government Portal: **www.eservices.gov.za** and follow the following process;

1. Register using your ID and personal information;
2. Use received one-time pin to complete the registration;
3. Log in using your username and password;

4. Click on "Employment & Labour;
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

Or, if candidate has registered on eservices portal, access www.eservices.gov.za, then follow the below steps:

1. Click on "Employment & Labour;
2. Click on "Recruitment Citizen"
3. Login using your username and password
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

For queries/support egovsupport@sita.co.za or call 080 1414 882

CV`s sent to the above email addresses will not be considered

Closing Date: 28 July 2023

Disclaimer

SITA is an Employment Equity employer and this position will be filled based on the Employment Equity Plan. Correspondence will be limited to shortlisted candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves the right not to make an appointment.
- The appointment is subject to getting a positive security clearance, the signing of a balance scorecard contract, verification of the applicants' documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.